

## The Road to Predictive Intelligence: Unlocking Project Success with LoadSpring Data Diagnostic™

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### How much does unreliable data cost the AEC industry?

Studies reveal the staggering impact: the global capital projects industry suffered an estimated \$1.8 trillion loss due to poor data quality, encompassing inaccurate, incomplete, inconsistent, or untimely information. This "bad data" was responsible for approximately 14% of avoidable rework, amounting to \$88 billion in costs. Additionally, construction professionals reported spending 35% of their time on non-productive activities, such as searching for project information and resolving conflicts, leading to over \$177 billion in labor costs in the U.S. alone.

These inefficiencies lead to delayed project schedules, blown budgets, and subpar outcomes, eroding competitive advantage in an increasingly data-driven world.



## The Challenge: A Data Bottleneck Holding Back Innovation

One global infrastructure and construction leader faced this very challenge: their data ecosystem was fragmented and unreliable. Critical project management applications—scheduling, estimating, risk, and cost management—operated in silos, lacked governance, and couldn't support advanced technologies like Machine Learning (ML) and Artificial Intelligence (AI). These obstacles prevented timely, informed decision-making and challenged their vision of predictive intelligence.

The company's struggles reflected pervasive issues in the AEC sector: siloed systems, inconsistent standards, and governance gaps. This environment hampered their ability to achieve data-driven decision-making and leverage predictive analytics, leaving them at risk of missed deadlines and escalating costs.

To address these roadblocks, they needed a transformative approach—one that could diagnose and resolve their systemic data issues, paving the way for technological innovation and operational excellence.





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### Approach and Solution: From Fragmented Data to Actionable Intelligence

The organisation partnered with LoadSpring Solutions to conduct a comprehensive Data Diagnostic aimed at evaluating the quality, health, and usability of its project data. LoadSpring's methodology utlised a structured, four-phased approach and cutting-edge technology to deliver actionable insights:

- **Initiation:** Defined project goals, deliverables, and governance processes, and scoped a Proof of Concept (PoC) to align with business objectives.
- **Data Collection:** Conducted cross-functional workshops, validated datasets, and established secure environments for data analysis.
- Analysis: Engaged Subject Matter Experts (SMEs) to analyse data structures
  using advanced tools and methodologies, including machine learning models
  and semantic mapping.
- **Synthesis:** Delivered findings in detailed technical and executive reports, highlighting gaps, opportunities, and a transformation roadmap.

#### **Key Technologies in Action**

LoadSpring leveraged a comprehensive suite of advanced tools and techniques to drive actionable insights and improve data management. Data visualisation tools, such as DB Browser for SQLite, were employed to uncover structural insights and trends within project management systems like Oracle P6 and Powerproject.





# CUSTOMER SUCCESS STORY: LoadSpring Data Diagnostic



Advanced analytics using SQL and Excel enabled the identification of anomalies and inefficiencies, while machine learning through Vertex AI facilitated predictive analytics and automated insights. Semantic mapping was utilised to connect disparate data elements, ensuring alignment across systems, and a commonality assessment streamlined over 4,400 unique field values to enhance data efficiency and integrity.

Additionally, visual tools, including Sankey diagrams, were used to illustrate cost data flows for improved comprehension. This approach was further strengthened by collaborative workshops with strategic partners and stakeholders to understand the data structures, align on data processes and drive operational improvements.

#### **Key Findings**

The data diagnostic project revealed several critical data challenges:

- Accuracy: While large-scale errors were minimal, incomplete datasets created risks, such as missing reporting periods, and standardisation gaps which impeded systemic accuracy.
- **Consistency:** Terminology and coding varied across projects, hindering cross-functional analysis and alignment with industry standards like Work Breakdown Structures (WBS).
- **Usability for AI/ML:** Data gaps and inconsistent governance limited readiness for advanced analytics, with significant room for improvement in usability.
- **Governance:** A lack of a unified "single source of truth" weakened collaboration and oversight.

These issues demonstrated the need for structural changes to data capture, standardisation, and governance.



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approach not only
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#### **Transformative Recommendations**

To resolve these issues, LoadSpring delivered a roadmap for success, incorporating advanced technologies like AI agents to streamline processes and reduce manual effort:

- **1. Unified Coding Structures with AI Assistance:** Introduce hierarchical coding systems that standardise data entry across teams and systems. AI agents can automate the process of mapping and validating coding structures, significantly reducing the time and effort required from human teams. These agents ensure that data is accurately categorised and aligned with project requirements, even across large and complex datasets.
- **2. Early Standardisation Powered by AI:** Embed common coding practices during the project planning phase, such as estimating and scheduling. AI agents can proactively monitor data inputs and flag inconsistencies in real time, enabling early intervention and reducing errors that often snowball into larger issues downstream.
- **3. Centralised Data Management:** Create a unified repository for all project data to enable consistent analysis and reporting. By leveraging AI, the repository can automatically reconcile data from disparate sources, detect anomalies, and ensure alignment with organisational standards.
- **4. Enhanced Visualisations for Decision-Makers:** Translate complex data into intuitive dashboards and reports. AI-powered tools can dynamically generate visualizations tailored to specific roles, ensuring decision-makers have actionable insights at their fingertips.





- **5.** Ad Hoc Data Interrogation: Empower users to question the data in multiple directions, not just through rigid reports.
- 6. Regular Data Audits with AI Agents: Establish periodic reviews to ensure ongoing alignment with strategic objectives. AI agents can perform routine audits automatically, identifying trends, deviations, and opportunities for process optimization, reducing the manual workload for data governance teams.

By integrating AI agents into these processes, LoadSpring's approach not only addresses systemic data challenges but also reduces the burden of manual intervention. This frees up human resources to focus on higher value tasks, accelerates the implementation of standardized practices, and ensures data readiness for advanced analytics like predictive intelligence.

#### The Results: A Foundation for Innovation

LoadSpring's Data Diagnostic™ enabled the client to recognise and address systemic data challenges common in the AEC industry. By establishing a clear path toward standardisation, centralisation, and predictive intelligence, the organisation is now positioned to leverage its data for strategic insights and improved project outcomes. The diagnostic not only resolved immediate data issues but also laid the foundation for advanced technologies, such as ML and AI, unlocking new opportunities for innovation and competitive advantage in a data-driven world.

By addressing systemic data challenges, LoadSpring's Data Diagnostic™ empowered the organisation to:

- Build a robust data governance framework.
- Standardise processes and data across all project phases.
- Unlock the potential of predictive intelligence through AI and ML.

The result? A roadmap to improved project outcomes, on-time delivery, and reduced costs—turning data into a strategic advantage.

Data inefficiencies are costing your business more than just time—they're jeopardising your ability to compete. With LoadSpring's Data Diagnostic™, you can unlock the power of clean, consistent, and actionable data to drive better decisions and better outcomes.

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